

MERCHANDISE RETURN FORM

Please return any item in original condition, unworn/unused with original tags and labels, for a refund.

Please note that customized items are final sale and cannot be returned.

PLEASE RETURN YOUR MERCHANDISE WITH A COPY OF THE INVOICE WITHIN 90 DAYS OF THE PURCHASE FOR REFUND.

RETURNS AFTER 90 DAYS MAY BE GIVEN A PPS RETURN GIFT CARD AT THE CURRENT PRICE.

NO REFUNDS OR RETURNS 180 DAYS AFTER ORIGINAL PURCHASE DATE.

RETURN INSTRUCTIONS:

- **Within the United States:** Please complete the form below. If you choose not to use our FREE A.R.S. return label, you will not be reimbursed for shipping. SEE BACK OF A.R.S. LABEL FOR INSTRUCTIONS (Free returns for lower 48 states only).
- **Outside the United States:** Please complete the form below and send your package, prepaid, via the carrier of your choice. Whichever carrier you choose, we suggest you insure the package and ship via a trackable method. Return shipping on international orders will not be reimbursed unless the item(s) arrived damaged or defective. (see action).

PLEASE PROVIDE YOUR ORDER NUMBER: (located on the front side of your invoice) _____

We must have your order number to appropriately process the return request.

PLEASE CHECK ONE OF THE FOLLOWING ACTIONS:

1 **Refund purchaser's original form of payment: (All adjustments will be applied to the original credit card)**

Note: Once we receive the returned merchandise, we will credit your account within 10 business days.

Original shipping charges are not included in the refunded price. Based on your financial institution, your refund can take up to 2-10 business days to reflect on your account statement.

2 **Store Credit:**

Note: Return will be processed as a store credit for use on a future purchase.

3 **Return damaged or defective item:**

Note: If you received a damaged or defective item and would like a replacement,

please contact Customer Service within 7 business days of receiving the merchandise. 1-800-992-5750 opt. #1

4 **Return Gift:**

If you received this item as a gift, please provide contact information below.

Your return will be processed as a gift card for use on future purchases.

NAME: _____

ADDRESS: _____

CITY/STATE/ZIP: _____ COUNTY: _____

PHONE: _____ E-MAIL: _____

ITEM(S) BEING RETURNED			
Return Item #	Size	Description	Reason Code

1 Didn't like item	2 Changed mind	3 Too small	4 Too large	5 Style - Quality	6 Damaged in shipping	7 Return gift
8 Arrived late	9 Defective: See action 3	10 Other: Please describe				

We would enjoy hearing from you.

Contact us at 1-800-992-5750, option #1, or at Proshop@packers.com

Additional comments: _____

**GBP PRO SHOP RETURNS
2230 S. ASHLAND AVENUE
GREEN BAY, WI 54304**